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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: : Before the Examiner:
 John B. Pickering : Martin Lerner

Serial No.: 09/670,046 : Group Art Unit: 2654

Filed: September 25, 2000 :

Title: INTERACTIVE VOICE : IBM Corporation
 RESPONSE SYSTEM : Intellectual Property Law Dept.
 : 3039 Cornwallis Road
 : Research Triangle Park, NC
 : 27709

AMENDMENT TRANSMITTAL

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

RECEIVED
 AUG 06 2004
 Technology Center 2600

Sir:

Transmitted herewith is an Amendment Under 37 C.F.R. § 1.111, Replacement Drawing (Fig. 5) and Acknowledgment Postcard for the above-identified Application.

No additional fee is required.
 The fee has been calculated as shown below:

CERTIFICATION UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 7-29, 2004.

Toni Stanley
 Signature

Toni Stanley
 (Printed name of person certifying)

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
Total Claims:	36	-	39	0	x \$18 =	\$ 0
Independent Claims:	18	-	3	15	x \$86 =	\$ 1290.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					=	\$ 1290.00

Please charge Deposit Account No. 50-0563 (RPS9-2000-0400) in the amount of \$ 1290.00. A **duplicate copy of this transmittal letter is enclosed.**

The Assistant Commissioner is hereby authorized to charge payment of the following fees associated with this communication, or credit any overpayment, to Deposit Account No. 50-0563 (RPS9-2000-0040). A **duplicate copy of this transmittal letter is enclosed.**

Any additional filing fees required under 37 C.F.R. § 1.116.

Any patent application processing fees under 37 C.F.R. § 1.

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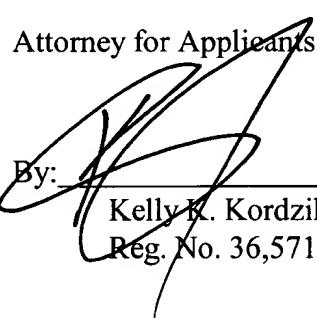
Respectfully submitted,

Technology Center 2600

WINSTEAD SECHREST & MINICK P.C.

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By:


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- 1 -

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 Filed: September 25, 2000 : IBM Corporation
 : Intellectual Property Law Dept.
 Title: INTERACTIVE VOICE : P.O. Box 12195
 RESPONSE SYSTEM : 3039 Cornwallis Road
 : Research Triangle Park, NC 27709

AMENDMENT UNDER 37 C.F.R. § 1.111**RECEIVED**

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

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Technology Center 2600

Dear Sir:

In response to the Office Action have a mailing date of April 29, 2004 (Paper No. 4), with a three-month shortened statutory period for response set to expire on July 29, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 5 of this paper.

Amendments to the Drawings begin on page 15 of this paper.

Remarks begin on page 16 of this paper.

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Signature

Toni Stanley
 (Printed name of person certifying)